



## Our History

1950 - 1959 Mr Henry Sher bought shares in a company called C & A Paper. Percy Sher & Sam Phillip Sher Property for a new factory was bought (171 Watt Road, Industrial, Pretoria West, Gauteng). Business name changed to Universal Paper Industries (Pty) Ltd (UPI). Staff compliment started working for the company. Original owners, Mr Calivas & Johnny Anassis, were bought out. UPI started selling serviettes and straws to wholesalers. of 10 employees. The Diamond brand was established. 1960 - 1969 1963 Started importing paper from overseas. Got the first of 3 large serviette contracts: 1964 The Defence Force, Wimpy & the Golden Egg. 1970 - 1979 **(C** Two Hobema Serviette machines were purchased from Germany. Expansions to the factory started. Started supplying Pick n Pay & Shoprite Checkers. 1977 1980 The Dinu brand was established. The origin of the brand name was from the European paper converter, DUNI. Started manufacturing plastic drinking 1982 straws under the 'Sippy' brand. The I & the U were swapped around to create DINU. Hanky machines arrived & started making 1984 pocket pack hankies under the 'Dinu' brand. 1989 Moved to larger premises (Stand 35, 4th Street, Industrial Barry Sher started working for the company. Park, Ga-Rankuwa, Gauteng). Business name changed to Universal Paper & Plastics (BOP) (Pty) Ltd (UPP). Staff compliment of 60 employees. 1993 Bought two new advanced serviette printing machines. Bought additional state of the art serviette machinery. 1997 2000 - 2009 Universal Inks (Uinks) was founded to supply inks to UPP, 2002 Ulnks now supplies inks to outside companies too. 2006 Bought a new state of the art roll machine. Universal Paper Manufacturers (Pty) Ltd. (UPM) was founded 2008 to manufacture & supply paper to UPP & outside customers. UPP started manufacturing Bathroom tissue & Household towel products. The first company in SA to print on rolls. 2009 David & Jonathan Sher started working for the company. 2010 - 2019 2012 UPP Professional Brand was established. Now renamed as Dinu Professional. Received FSC certification for UPP & UPM. 2013 Launched new product ranges: 2014 - Dinu Linen Touch Napkins 2015 Started construction of the new Paper Factory across the road. - Dinu Décor Multi Packs 2016 Start of production of PM5. Staff compliment of over 280 employees. - Dinu Mega Household Towel 2019 Installation of new roll converting lines increasing output to 2700

New automatic pallet wrapper and broke pulper were bought and installed.

Purchased and refurbished our new Distribution Centre in Ga-Rankuwa. The property is 60 000 sqm in size.

2020 - 2022

2021

tons per month.

2020 Staff compliment of 400 employees.

Launched new product ranges:

- Dinu Single Use Face Mask
- Dinu 4 Ply Bathroom Tissue
- Dinu 3 Ply Household Towel

2022 New solar project generating 1.7MW which reduces our fossil fuel dependency by 10%

#### About Us

Universal Paper is a family business, which is why we understand the needs of South African and corporate families so well. Our inspired and skilled people utilise the latest technologies, processes and systems to create products that are second to none in quality and the solutions they offer.

Developing innovative everyday products that satisfy the creative mind as well as meet the hygienic needs of our customers. We strive to provide a leading range of products that will improve the state of hygiene across Southern Africa.

At UPP people and ideas matter, and we make sure to deliver with excellence and integrity. Let our family provide you with the napkins, tissue and towels to make you feel right at home. Wherever you are.

### Our Company Values



We require our employees to always be professional and act with high moral principles. We always consider how our actions will affect those around us, whether it is inside or outside our company. Respecting all those around us we create a better working environment.



# COMMITMENT Do more than what is expected of you.

We believe that every employee should devote their time and efforts towards achieving the objectives of our company and our stakeholders. We encourage all employees to be committed to making a positive and value-adding difference in their work and personal lives.



# EMPOWERMENT Develop yourself to your full potential.

We work to empower every individual at every level. Developing our employees results in an improved level of performance. Empowering our employees gives them the confidence to surpass any challenge.



# EXCELLENCE Continuous improvement that solves problems.

We strive to be excellent in every endeavour. This challenges us to always exceed the expectations of our customers, stakeholders and colleagues. We motivate our employees to be their best.

### Our Brands and Sister Companies



The Dinu range adds fun wherever it's used. The most prominent retail household tissue brand, Dinu has also been the leading premium napkin brand in South Africa for a number of years. The range consists of serviettes, napkins, bathroom tissue & household towel.



#### Universal Inks

Universal Inks (Uinks) was established in 2002 and is a manufacturer of water-based flexographic inks. Ulnks supplies inks to many companies for various uses, mainly to the corrugated industry, label industry and for other paper products. Strict quality control processes and accurate colour matchings on the exact substrates ensure that customers are 100% satisfied.

We manufacture any colour according to Pantone colour codes. Inks are delivered in 20ℓ buckets, 200ℓ drums or 1000ℓ flow bins.



Dinu Professional focuses on the wholesale and away from home industries, specifically catering for the business needs of the hotel and hospitality industries. We offer a very large range of products, all of which are fully customisable. We use only the highest quality raw materials & state of the art machinery.



### Universal Paper Manufacturers

Universal Paper Manufacturers (UPM) was established in 2008 and is a manufacturer of FSC® certified tissue paper. UPM manufactures a variety of tissue grades for toilet, towel, and serviettes.

UPM uses only the best raw materials and adheres to strict quality control standards, always striving to manufacture quality products.